

### How to obtain specs from your radio to share with a vendor

To provide information to your radio vendor, you can use service mode to obtain the radio serial, model, and Flashcode without removing the radio from the console.

Turn the radio on and when the radio completes the startup process and reaches normal operation press the HOME button 5 times in succession within 10 seconds after power up. You will hear the radio chirp and immediately display the SERVICE screen below. If the radio doesn't chirp and enter service mode turn the radio off and try again.

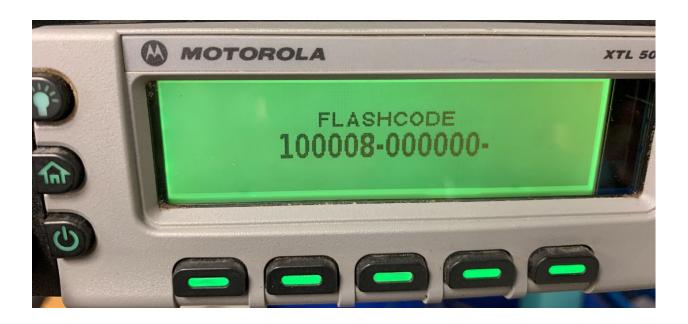


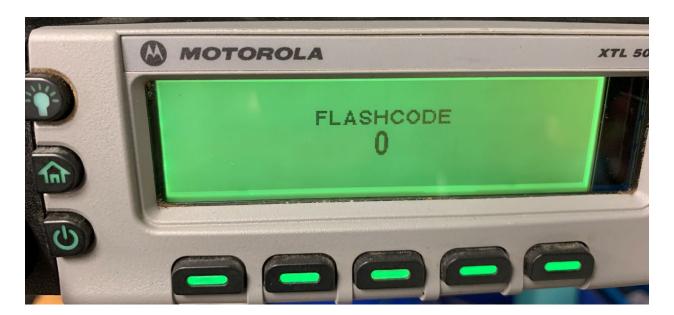
Watch closely and consider taking a video or picture of the info with your phone, as it passes rather quickly.





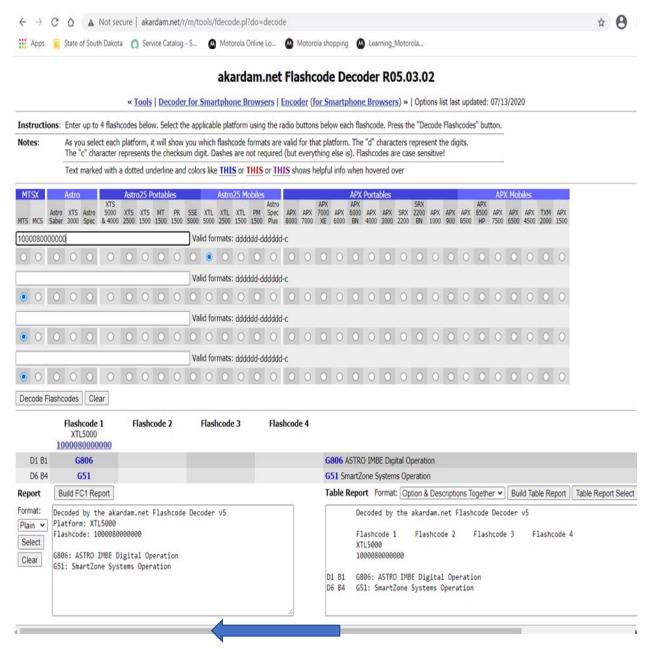
The FLASHCODE will typically be displayed on two screens as shown below.





Your dealer can use the FLASHCODE info along with the radio model type to determine if it supports P25. In this case the M20KSS9PW1AN is an XTL5000 as displayed on the front of the control head. You can also use an online Flashcode Decoder tool to determine if your radio is P25 compatible.

http://www.akardam.net/r/m/tools/fdecode.pl

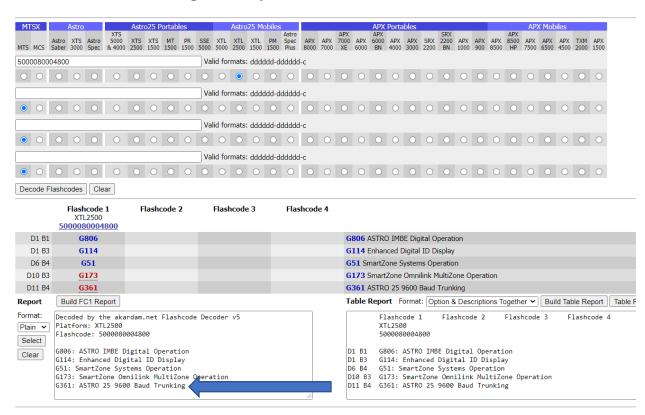


The mobile radio in this example indicates only "ASTRO IMBE Digital Operation" and "SmartZone Systems Operation" therefore, it is not P25 compatible.

# Identifying Flashcode on Motorola portable radio



The above arrow indicates where to find the Flashcode on portable radios after removing battery.



The portable radio in the above example indicates "G361: ASTRO 25 Baud Trunking" therefore, it is a P25 compatible radio.

## **EF Johnson/Kenwood/Viking Radios**



EF Johnson 5300 Mobile and 5100 Portable - Do not support P25

There are 2 easy ways to determine the EF Johnson/Kenwood/Viking radio models:



The above arrow identifies where to locate model information after battery removal.

Step # 1 - Look at the last numeric of the radios' model number.

#### Examples:

- > no numeric would be a series 1 radio = Non-SEM
- > 2 would be a series 2 radio = SEM
- > 3 would be a series 3 radio = UCM
- 4 would be a series 4 radio = X platform
- 6 would be a series 6 radio = ES
- > 8 would be a series 8 radio = Viking

Step #2 - The radio will also display its firmware version during power up. The first numeric displayed is the model type.

### **Examples:**

- > 1.20.11 would be a series 1 radio
- > 2.10.9 would be a series 2 radio
- > 3.10.8 would be a series 3 radio
- ➤ 4.18.14 would be a series 4 radio
- ➤ 6.18.0 would be a series 6 radio
- > 8.30.9 would be a series 8 radio





In the above examples, on the left is a Series 1 radio with a firmware version of 8.8 while the radio on the right is a Series 8 radio with a firmware version of 30.9.

There are several models of EF Johnson/Kenwood/Viking radios in service in South Dakota that are already end of life or will be when the State of South Dakota moves to P25 Trunking. If your radios are not P25 ready **TODAY**, the possibility of them being upgradable decreases with time.

These models affected are as follows:

- 1. Series 1 1.XX.XX Firmware displays during power up.
- 2. Series 2–2.XX.XX Firmware displays during power up.
- 3. Series 3–3.XX.XX Firmware displays during power up.
- 4. Series 4–4.XX.XX Firmware displays during power up.
- 5. Series 6–6.XX.XX Firmware displays during power up.

**Additional Questions?** Please contact Trent Nincehelser at 605-773-3860 – <u>Trent.Nincehelser@state.sd.us</u>, or Todd Dravland (SWIC) at 605-773-4635 – <u>todd.dravland@state.sd.us</u>